



Impact where it matters.

## Senior Project Manager - Scrum Master (VARA)

Location:

Category: DCH Platforms and Products

Sub Category: Program Management

Req ID: 11462

**ZS** is a professional services firm that works side by side with companies to help develop and deliver products that drive customer value and company results. From R&D to portfolio strategy, customer insights, marketing and sales strategy, operations and technology, we leverage our deep industry expertise and leading-edge analytics to create solutions that work in the real world. Our most valuable asset is our people—a fact that's reflected in our values-driven organization in which new perspectives are integral and new ideas are celebrated. ZSers are passionately committed to helping companies and their customers thrive in industries ranging from healthcare and life sciences, to high-tech, financial services, travel and transportation, and beyond.

**Medullan**, a top tier high tech employer in the Caribbean for over a decade was acquired by ZS in 2021, and is now known as ZS|Medullan.

At ZS|Medullan we are continuing to grow to help drive the success and scale of digital health solutions for better patient outcomes.

**VARA** is ZS|Medullan's Virtual Care and Patient Engagement Platform. It is designed to harmonize patient data from multiple sources into a single standards-conformant data structure, keeps patients engaged and connected throughout their care journey, and creates customized experiences and workflows. VARA powers digital health solutions across the globe and the healthcare spectrum, including clinical trials, digital therapeutics, Software as a Medical Device (SaMD) applications, and next-generation patient support hubs.

As a **Sr. Project Manager** on our VARA product team, you will lead the project management aspects of software delivery, product management, and support. You will help drive a fast moving multi-disciplinary team, and coordinate with internal and external stakeholders on progress and expectations. Though you will be primarily

working with the development team on a day to day basis, you will also heavily interact with our support, customer success, and product teams.

The VARA product team coordinates closely with implementation teams that create and maintain solutions leveraging the platform. Our team is Agile to its core and uses JIRA for task management coordination, regularly coordinates with distributed teams across several time zones (US, Caribbean, India), and is responsible for several systems that work with patient data from around the world. Our development team follows best practices in developing and managing software, deploys to the cloud, and has established rigorous processes. We are ISO 27001 and CSF HITRUST 9.3 certified (with additional certifications in the works) and treat security and compliance seriously.

## **Responsibilities**

- Manage daily scrums and activities across the team, using a variety of Agile methodologies (SCRUM, Kanban)
- Define, track and manage timelines, milestones and deliverables
- Manage dependencies to minimize impact to timelines
- Understand high level product and implementation business requirements and ensure user stories support business objectives
- Rigorously manage scope and deliver per the product roadmap and backlog
- Understand and communicate product status against plan, making effective use of data, visuals and both verbal and written communication
- Manage relationships with internal and external stakeholders, including cross-discipline leaders, product team members and customers
- Effectively facilitate meetings with a variety of stakeholders
- Track and manage team, implementation, and related support issues and risks

## **Qualification**

- Bachelor's Degree with 3+ years' experience in Project Management; technical project management preferred
- Strong knowledge of PMI and Agile project management standards and terminologies. PMI/PMP, Prince2, SCRUM Master (CSM), or Agile certification desired
- Experience Working in a regulated environment such as Healthcare is a plus
- Experience working with JIRA or other related Project Management software.
- Strong ability to implement processes, excellent oral and written communication skills, leadership skills and self-motivation, polished interpersonal skills.

- Experience with managing or using a QMS (Quality Management System)
- Managing products that are complemented by services work
- Strong analytical and problem solving skills
- Relationship savvy
- Eager to learn
- Commitment to excellence
- Bias to execution; likes to get things done

ZS is a global consulting firm. Fluency in English is required; additional fluency in at least one European or Asian language is desirable.

Candidates must possess work authorization for their intended country of employment.

ZS offers a competitive compensation package with salary and bonus incentives, medical, dental and life insurance programs. We are an Equal Opportunity Employer.